

CBUAE INTEGRATED MANAGEMENT SYSTEM POLICY

We, the Central Bank of the UAE (CBUAE), are mandated to promote monetary and financial stability, efficiency and resilience in the financial and insurance system, and the protection of consumers through effective supervision that supports economic growth for the benefit of the UAE and its society. In line with our strategy to ensure the happiness of all our stakeholders, we have developed and implemented an integrated management system (IMS) based on PAS 99:2012 and in compliance with ISO 9001:2015 - Quality Management System (QMS), ISO 20000-1:2018 - IT Service Management System (ITSMS), ISO 22301:2019 - Business Continuity Management System (BCMS), ISO 27001:2022 - Information Security

Management System (ISMS), ISO 37001:2016 - Anti-Bribery Management System, and ISO 37301:2021 - Compliance Management System, ISO 45001:2018 - Occupational Health and Safety Management system, and ISO 56002:2019 - Innovation Management System.

In our aim to achieve excellence in all what we do, we have recognized that the above standards are the key to maintaining our credibility in creating a culture of continual improvement, enhancing employees' engagement and empowerment, and developing innovative products and services to meet the Integrated Management System (IMS) requirements, we are committed to:



This IMS policy is issued and communicated to all employees and other relevant stakeholders and interested parties through different channels. This Policy should be understood and implemented by all CBUAE employees and reviewed annually by Top Management to ensure its effectiveness and consistency with the CBUAE strategic directions and business activities.