



BUREAU
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Bureau Veritas Certification

CENTRAL BANK OF THE UAE

NEXT TO - KING ABDULLAH BIN ABDULAZIZ AL SAUD ST - AL BATEEN W34,
ABU DHABI, UNITED ARAB EMIRATES

This is a multi-site certificate, additional site(s) are listed on the next page(s)

Bureau Veritas Certification Holding SAS - UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO/IEC 20000-1:2018

Scope of certification

THE IT SERVICE MANAGEMENT SYSTEM OF CENTRAL BANK OF THE UAE - HEAD OFFICE
AND THE BRANCHES SUPPORTING THE PROVISION OF IT SERVICES, IMPLEMENTATION,
SYSTEM INTEGRATION, TECHNICAL SUPPORT, MAINTENANCE AND REPAIR OF IT
INFRASTRUCTURE AND RELATED ACTIVITIES

Original cycle start date:	14 November 2022
Expiry date of previous cycle:	25 May 2024
Certification / Recertification Audit date:	29 April 2024
Certification / Recertification cycle start date:	01 August 2024
Subject to the continued satisfactory operation of the organisation's Management System, this certificate expires on:	25 May 2027

Certificate No.: AB004439

Version: 1

Issue date: 01 August 2024

Krupa Rahul - Certification Manager



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Certification Body Address: 5th Floor, 66 Prescott Street, London, E1 8HG, United Kingdom

Local Office: Bureau Veritas - Abu Dhabi branch of Bureau Veritas S.A, 1st Floor, Al Zubara Tower, Salam St,
P.O. Box 26264, Abu Dhabi, UAE

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements, please call: +971 2 644 4920

UKAS Certificate Template Multi Site Rev.4.1

28 Aug 2023





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CENTRAL BANK OF THE UAE

ISO/IEC 20000-1:2018

Scope of certification

Site Name	Site Address	Site Scope
CENTRAL BANK OF THE UAE (HEAD OFFICE)	NEXT TO - KING ABDULLAH BIN ABDULAZIZ AL SAUD ST - AL BATEEN W34, ABU DHABI, UNITED ARAB EMIRATES	THE IT SERVICE MANAGEMENT SYSTEM OF CENTRAL BANK OF THE UAE - HEAD OFFICE AND THE BRANCHES SUPPORTING THE PROVISION OF IT SERVICES, IMPLEMENTATION, SYSTEM INTEGRATION, TECHNICAL SUPPORT, MAINTENANCE AND REPAIR OF IT INFRASTRUCTURE AND RELATED ACTIVITIES
CENTRAL BANK OF THE UAE (AL AIN BRANCH)	ALI BIN ABI TALIB STREET (OUD AL TOUBA STREET), CENTRAL DISTRICT, CITY OF AL AIN, UNITED ARAB EMIRATES	THE IT SERVICE MANAGEMENT SYSTEM OF CENTRAL BANK OF THE UAE BRANCHES SUPPORTING THE PROVISION OF IT SERVICES, IMPLEMENTATION, SYSTEM INTEGRATION, TECHNICAL SUPPORT, MAINTENANCE AND REPAIR OF IT INFRASTRUCTURE AND RELATED ACTIVITIES
CENTRAL BANK OF THE UAE (DUBAI BRANCH)	AL FALAH STREET, SOUK AL KABEER, BUR DUBAI, DUBAI, UNITED ARAB EMIRATES	
CENTRAL BANK OF THE UAE (FUJAIRAH BRANCH)	HAMAD BIN ABDULLAH ROAD, FUJAIRAH, UNITED ARAB EMIRATES	
CENTRAL BANK OF THE UAE (RAS AL KHAIMAH BRANCH)	AL MUNTASIR ROAD, AL NAKHEEL, RAS AL KHAIMAH LANDMARK: NEAR IRAN INSURANCE CO CITY OF, RAS AL KHAIMAH, UNITED ARAB EMIRATES	
CENTRAL BANK OF THE UAE (SHARJAH BRANCH)	ABU SHAGARA, SHARJAH NEAR GINCO CONTRACTING CO L.L.C., 83, KING ABDUL AZIZ ROAD, ABU SHAGARA, SHARJAH, UNITED ARAB EMIRATES	

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